Date :8th April, 2023

Time: 2.1/2 hours

M.L.DAHANUKAR COLLEGE COMMERCE

Marks:75

EXTERNAL EXAMINATION – April 2023 S.Y.B.M.S SEMESTER - IV

S.I.D.WI.S SEIVIESTER - IV

SUBJECT : HRP and HRIs

Q1A)

Match the coloumn (any 8 out 0f 10)

8 marks

7 marks

1.	Approaches to HRP	A	Meet operational organisational plans
2.	Levels of HRP	B	Restructure of employee task and duties
3.	SHRP	C	Comes by virtue of position
4.	Employee retention	D	Qualitative, quantitative, mixed
5.	Job redesign	E	Raw Facts
6.	HR auditor	F	Helps to deal with organisational politics
7.	Indepth subject knowledge	G	Promotion and skills development
8.	Legitimate Power	H	Sectoral, National
9.	Data	Ι	SAAS
10.	Future trends in HRIS	J	Analyzes HR Department

Q1B) Choose the correct alternative (any 7 out 0f 10)

1. HRP ensure effective use of Human resources

- 2. Skills inventory is used for supply forecasting.
- 3. Selection test helps in objective assessments of individuals
- 4. Recruitment is one of the elements of employee resourcing .
- 5. Technology helps to link strategic planning and HRP Process
- 6. Organizational restructuring does not impact HRP process
- 7. HRP evaluation involves understanding of strategies from perspective of risk associated.
- 8. HRIS helps to acquire, retrieve and distribute employee related information.
- 9. Lack of creativity can hamper the effective implementation of HRP. .
- 10. HRIS implementation is cheap and does not require special training,

Q2 A	Explain the features of Human Resource Planning (HRP) .	8 Marks
Q2 B	Bring out the need for HR policies in the organization.	7 Marks

Bring out the barriers in the process of implementation of HRP. Explain the scope of Human Resource Planning (HRP)? Explain the components of Job Analysis . State the reasons for employee Layoff .	8 Marks 7 Marks 8 Marks
Explain the scope of Human Resource Planning (HRP)? Explain the components of Job Analysis.	7 Marks
Explain the components of Job Analysis.	
	8 Marks
	8 Marke
OR	7 Marks
Explain the areas of Human resource audit.	
	8 Marks
out the reasons for organizational downsizing.	7 Marks
Exploin in heir Culture	
Explain in orier the different aspects of Human Resource Planning	8 Marks
oring out the steps in the HRP management process,	7 Marks
OR	
xplain HRP as a tool to enhance organizational productivity.	8 Marks
xplain the impact merger on Human resource Planning,	
	7 Marks
xplain the different components of HRIS	
	8 Marks
	7 Marks
	15 Marks
obalisation and HRP	
tors affecting recruitment	
nefits of HRIS	
	Bring out the reasons for organizational downsizing. Explain in brief the different aspects of Human Resource Planning Bring out the steps in the HRP management process,

Q2 A Explain the features of Human Resource Planning (BEP)

O3 B Date out the need for HR pailotes in the organization

	M.L.DAHANUKAR COLLEGE COMMERCE	Marks:75
	EXTERNAL EXAMINATION - April 2023	1
	S.Y.B.M.S SEMESTER - IV	0
	SUBJECT : IT in Business Management - II	8
Q1A)	Choose the correct alternative (any 8 out 0f 10)	8 marks
1.	A single entry in a table is called a	
	a) Row b) Column c) Tuple d) Relation	18
2.	is an information system that process transaction and	2
	produces reports.	(0
	a) ERP b) OAS c) MIS d) TPS	.01
3.	KDD stands for	0
	a) Knowledge development in Database	(d
	b) Knowledge discovery in Database	(0
	c) Knowledge documenting in Database	
	d) Knowledge data development	
4.	Non-Volatile data in data warehouse refer to –	
	a) Stored historical data b) Transactional data	
	c) Current data d) Raw data	
5.	Offshore BPO is BPO that is contracted to	per l
	a) With in company's own country	
	b) Outside company's own country	
	c) Nearby company's own country	
	d) None of the Above	
6.	The ability provided to the customer is to use the providers application	č ni j
	running on a cloud infrastructure is called	data
	a) Iaas b) SaaS c) PaaS d) Data Mining	291 . :
7.	refers to the application of computers and communication	dolO -
	technology to office functions.	

	a) Executive support system b) Decision support system	
	c) Office Automation Systems d) TPS	1
8.		
	orders, manufacturing orders, receiving reports etc.	
	a) Production Subsystem b) Purchase Subsystem	
	c) Human Resource Subsystem d) Marketing Subsystem	A) Cie
9.	The data warehouse is temporary location where data from	
	source systems is copied.	80
	a) Staging area b) Data Mart	2
	c) Subject Mart d) Raw Data	print
10.	Cloud based E-CRM includes	-
	a) Cloud based customer services	3 KIN
	b) Cloud based database	a) (a
	c) Mobile computing	(d)
	d) All of the above	
	*	
Q1B)	State whether True or False (any 7 out of 10)	
Q1B) 1.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse.	
	*	
1.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS DSS have more analytical power than other system.	
1. 2.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS DSS have more analytical power than other system.	
1. 2. 3.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS	
1. 2. 3. 4.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS DSS have more analytical power than other system. Outsourcing eliminates risk management part completely. Redundancy refers to accuracy of data.	
1. 2. 3. 4. 5.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS DSS have more analytical power than other system. Outsourcing eliminates risk management part completely.	
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1. 2. 3. 4. 5. 6.	State whether True or False (any 7 out of 10) Data cleansing refers to removal of dirty data from warehouse. A DSS used in medicine is called Clinical DSS DSS have more analytical power than other system. Outsourcing eliminates risk management part completely. Redundancy refers to accuracy of data. KPO require advance analytical and technical skills as well as high	
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-towney

Q2 A	Define MIS? Explain the Characteristics of MIS?	8 Marks
Q2 B	Define DSS? Explain the Classification of DSS?	7 Marks
	OR	
Q2 P	What are advantages and disadvantages of MIS?	8 Marks
Q2 Q	What is DSS? Explain Characteristics of DSS?	7 Marks
Q3 A	What is ERP? Explain ERP Architecture in detail?	8 Marks
Q3 B	What is E-CRM? Explain benefits of E-CRM?	7 Marks
	OR	
Q3P	Explain ERP Implementation Lifecycle	8 Marks
Q3 Q	What is E-SCM? Explain supply chain trends?	7 Marks
Q4 A	What is Database 2 Eastline (1/1) 110	
	What is Database? Explain types of database models?	8 Marks
Q4 B	Explain Data warehouse Advantages and Disadvantages?	7 Marks
	OR	
Q4P	What is Data Mining? Explain Scope of Data Mining?	8 Marks
Q4 Q	Explain RDBMS? Explain any 5 keys of RDBMS?	7 Marks
Q5 A	What is Outsourcing? Explain need for outsourcing?	8 Marks
Q5 B	What is BPO? Explain various Business Models?	7 Marks
	OR	
Q5 P	Write Short Notes On (any 3)	15 Marks
1	KPO Challenges	· · ·
2	Data Mart	
3	E-CRM Customer Lifecycle	
4	Objective of MIS	
5	ERP HR Module	

		UKAR	COLLEGE COMMERCE	Marks:7
	S.Y.	B.M.S S	MINATION – April 2023 SEMESTER - IV nd Total Quality Management	IVIATKS: /:
Q1A)	Multiple Choice Question	s (any 8	out 0f 10)	8 marks
1.	prices determine the se			0 mar AS
	a) soil b) amenities c) technology d) land			
2.	By Japanese "KAI" means to			
	a) Improve b) Safety c) Change	d) Contin	ue	2 1
3.	Under production sys	tem, good	s are produced to specific customer orders.	W Las
	a) job b) assembly c) synthetic c	l) batch		0
4.	costs are caused by	deficiencie	es caused by external factors.	
	a) Cost of poor-quality b) preve	ntion cost	c) external failure d) cost of good quality.	
5.	ISO stands for International Org			
-	a) Systems b) Standardisation c) Solution d) Status			
6.	means determining the shape, size, colour, and pattern of the product.			
7.	a) Product layout b) Product des			
1.	Lean thinking is a busin	less metho	dology used in automotive industries.	CO3P Bab
8.	a) Indian b) Western c) Asian d)			<u></u>
0.	where there is gap between serv	/ice delive	ry and communication to customers it is Gap	
	a) 1 b) 2 c) 3 d) 4			10 10
9.	classification is appl	licable in a	ase of snare narts	
	a) VED b) ABC c) XYZ d) HM	I.	ase of spare parts.	
10.	is the waiting period		w stock arrives	
	a) Safety stock b) Buffer stock of			
		,	,	
Q1B)	Match the columns (any 7	out Of 1	0)	7 marks
1.	Intermittent Product	A		7 11141 115
2.	Static layout	В	Future outlook and prices	no da
3.	Future Forecast	C	Managing environmental impact	
4.	Cellular layout	D	Process to improve quality of production	CLAR LEANO
5.	Average inventory	E	Flexible Production facility	- The second
6.	Cost of poor quality	F	Error Proofing	
7.	ISO 14000	G	Customer complaints	
8.	DMADV	H	Minimum cost of production	in production
9.	Cost of good quality	I	Fixed position	16 17 A A A
10.	Effective management	J	Ordered quantity divided by 2	
02.4	Fruitain dia daria 1			0.16.1
Q2 A	Explain the stages in new produ			8 Marks
Q2 B	What are the factors affecting pl	ant locatio		7 Marks
02.0	What are the factors offer the	advet 1	OR	Q Marles
Q2 P	What are the factors affecting pr			8 Marks
Q2 Q	Explain the principles of good p	lant layou	L.	7 Marks
Q3 A	Explain the meaning and mecha	nics of AF	3C Analysis	8 Marks

1

	Calculate the cost of placing an order and	ory of Rs. 100 lakhs and places 5000/- orders	7 Mark
		3,00,000/-	
	Purchase department expenses	1,50,000/-	
118	Collection Cost	50000/-	(M) (A10
	Inspection Cost	40000/-	
	Cost of bill payment	50000/-	
	Cost of Material handling for warehouse		
	Warehouse personnel salary	1,00,000/-	
	Obsolescence, Spoilage	2,00,000/-	10
	Floor space charges	70,000/-	
	Interest	50,000/-	
	Insurance	10%	24
		2%	
021		 DR	
Q3F	manage and the importance of material manage	ement.	
Q3C	2 Explain the objectives of Material Handling.		8 Marks
-			7 Marks
74 4			
	Explain meaning and features of Kaizen.	102010210	
	3 i) Explain meaning of Total and D.	uctivity.	8 Marks
Q4 A Q4 B	 A Explain meaning and features of Kaizen. 3 i) Explain meaning of Total and Partial Productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- 	uctivity. ity & Total Productivity on the following	
Q4 B	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial production Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- 	ity & Total Productivity on the following	8 Marks
Q4 B	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management 	ity & Total Productivity on the following	8 Marks
Q4 B	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management 	ity & Total Productivity on the following	8 Marks
Q4 B Q4P 4 Q	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality 	ity & Total Productivity on the following	8 Marks 7 Marks
Q4 B	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks
Q4 B Q4P 4 Q 5 A	 1) Explain meaning of Total and Partial Production ii) Solve problem related to Partial productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks
24 B 94P 44 Q 5 A	 1) Explain meaning of Total and Partial Productivini Solve problem related to Partial productivinformation. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 8 Marks 7 Marks 8 Marks
24 B 44P 44P 5 A 5 B	 1) Explain meaning of Total and Partial Productivini Solve problem related to Partial productivinformation. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma.	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 7 Marks
24 B 94P 4 Q 5 A 5 B	 1) Explain meaning of Total and Partial Productivini Solve problem related to Partial productivinformation. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. OR Write Short Notes On (any 3) 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 7 Marks 8 Marks 8 Marks 7 Marks
24 B 44P 44Q 5 A 5 B 5	 1) Explain meaning of Total and Partial Productivini Solve problem related to Partial productivinformation. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. OR Write Short Notes On (any 3) GOLF Analysis 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 8 Marks 7 Marks 8 Marks
24 B 44P 44Q 5 A 5 B 5	 1) Explain meaning of Total and Partial Productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. OR Write Short Notes On (any 3) GOLF Analysis Lean thinking 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 7 Marks 8 Marks 8 Marks 7 Marks
24 B 94P 4 Q 5 A 5 B 5	 1) Explain meaning of Total and Partial Productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. OR Write Short Notes On (any 3) GOLF Analysis Lean thinking DMAIC 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 7 Marks 8 Marks 8 Marks 7 Marks
Q4 B Q4P 4 Q	 1) Explain meaning of Total and Partial Productive information. Total Output- 8000/- Capital – 4000/- Raw Material – 3000/- Salary – 800/- Electricity – 250/- OF Elaborate importance of Quality Management Elaborate the eight dimensions of Product Quality Explain the meaning and criteria for Malcolm Explain meaning and goals of six sigma. OR Write Short Notes On (any 3) GOLF Analysis Lean thinking 	ity & Total Productivity on the following	8 Marks 7 Marks 8 Marks 7 Marks 8 Marks 8 Marks 7 Marks

3. 1,

ate : 10	0 th April 23 Time : 2.1/2 l	nours
	M.L.DAHANUKAR COLLEGE COMMERCE	Marks:75
	EXTERNAL EXAMINATION – April 2023	
	S.Y.B.M.S SEMESTER - IV	-02.0
	SUBJECT : RURAL MARKETING	
Q1A)	Multiple Choice Questions: (any 8 out 0f 10)	8 marks
1.	There is a tremendous scope for new companies to penetrate the market.a. Urbanb. Ruralc. semi-urband. Political	
2.	behaviour involves a three step process. a. Complex buying b. Habitual buying c. Variety seeking d. Novelty obsessed	
3.	pricing strategy is being widely used by many marketers. a. Low cost b. Refills c. Value Engineering d. Premier option	-
4.	is a software package that provides marketers with data on rural India. a. LinQuest b. TRMI c. MRMR d. ESOP	0.0
5.	Consumer behaviour is the result of interaction of consumer with forces. a. environmental b. marketing c. political d. virtual	
6.	Rural consumers are highly influenced by local a. Government b. Reference groups c. Planning Commissions	840
Matto	d. Legal experts	
7.	Fair price and weight standards are maintained in markets. a. Regulated b. Super c. Rural d. Special	
8.	Mascots, symbols and logos help in and identification of products in the rural markets. a. branding b. financing c. soliciting d. imitating	048
9.	farming is a practice which benefits the farmers monetarily and encourages farmers to work in other's farms creating economic value. a. Discount b. bulk c. Remunerative d. Spurious	
10.	is the older set up for distribution in the rural markets. a. Shandies b. Petrol pumps c. NGOs d. Supply chain	
Q1B)	State whether True or False: (any 7 out 0f 10)	7 marks
1.	Marketing of agri-products is done from rural to urban.	
2.	Technology has no impact on rural consumer behaviour.	11 20
3.	Tamasha is a popular form of entertainment in Maharashtra.	The second
4.	The buying process starts with the need recognition where the consumer • recognizes a need or problem.	1.8
5.	Melas are weekly village markets.	
6.	Rural markets are scattered and hold high future potential.	
7.	Frequency of income in rural areas is regular, fixed and predictable.	
8	Small unit packaging is not preferred in rural markets.	
9. 10.	Refrigerators and toasters are white goods. Skimming pricing strategy is used primarily in rural markets.	
Q2 A	What are the economic factors of rural market?	8 Marks
Q2 B	Explain the rural infrastructure scenario in detail.	7 Marks

	OR	
Q2 P	Elaborate on the defects in Agricultural Marketing.	
		8 Marks
Q2 Q	Explain the Product Strategies that can be used in Rural Markets	714
		7 Marks
Q3 A	Explain the Pricing Strategies followed in rural markets.	UIMM (ATO
Q3 B		8 Marks
Q D	Explain the factors influencing Market Segmentation in rural markets.	7 Marks
	OR	
Q3P	Explain the Sector It 10	WO.L.B.
	Explain the Socio-cultural factors affecting consumer behaviour.	8 Marks
Q3 Q	Enlist the various methods of sale followed in Rural markets.	10070
	in Kurai markets.	7 Marks
Q4 A		ADD TO T
	Elaborate on the concept of Targeting in rural markets.	8 Marks
Q4 B	Enlist the different channels of Distribution used in rural markets.	7 Marks
	OR	To Tief
Q4P		808
ę	Enumerate the problems of Physical distribution faced by rural markets.	8 Marks
24 Q	Enlist the different types of Warehouses.	ound is
		7 Marks
25 A	List out the 1 11	a Disc
	List out the challenges in Rural communication.	8 Marks
25 B	Enlist the various rural media for communication.	
	whether I rue or traises (app? and 06 10)	7 Marks
	OR	2634 6 1 1
25	Write Short Notes On (any 3)	2 j. 1 joint
		15 Marks
1	Rural Marketing Mix	(b) (a)
2]	Rural development initiatives by NABARD	ants All
	Value Engineering	100
	and probable is not erolened in and another the second second second second second second second second second	line 2
	MICA Rating	
	Criteria for Rural salesperson	

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Date: 10th April, 2023

Time: 2 ½ hours

	M. L. DAHANUKAR COLLEGE COMMERCE	Mark	ks:75
	EXTERNAL EXAMINATION – April 2023		
	S.Y.B.M.S SEMESTER - IV	manao	
	SUBJECT: TRAINING & DEVELOPMENT	Techt nad a	
Q1A)	Multiple Choice Questions (any 8 out of 10):	8	marks
1.	For sustaining healthy working environment and developing good	ndelt)	
	interpersonal relations,		
	(a) operational (b) human (c) technical (d) conceptual	IndW/	
2.	training imparts industry and trade skills to the workers		11 MW
	under the guidance of a master worker.		
	(a) Role Playing (b) Mentoring (c) Job rotation (d) Apprenticeship		
3.	The last step in the process of Training Needs Assessment is	Define	02.P
		Exoter	
	(a) Collecting data (b) Analysing data (c) Identification of problem		
	needs (d) Review of action plan	Discus	ALO.
4.	Organisational Development emphasizes change in organisations that is	speiets	
	planned and implemented	Explain	
5.	(a) forcefully (b) casually (c) unconsciously (d) deliberately		
э.	The HPI process initiates when		
r	(a) a performance gap exists (b) high performance occurs (c) sales increase		
	(d) human performance improves	What is	
6.	Permanent advisory committees of managers study problems of the	Distant	0.00
	company and make recommendations to the higher management in the		
	technique of	Explain	
	(a) Conference (b) Multiple Management (c) Coaching (d) Simulation	Write a	
7.	A is a meeting of several people to discuss the subject of		
	common interest.		
	(a) conference (b) lecture (c) simulation (d) business game		
8.	Development does not include		1 MY
	(a) taking responsibility (b) thinking logically (c) thinking illogically	alsig ₂ a	1 VEV
	(d) improving communication skills		
9.	The employees who try to leave the organisation at the earliest opportunity		Asy
	and have both low job involvement as well as affective commitment are	nisiqxo	
	known as employees.		
10.	(a) Apathetic (b) Star (c) Lonely (d) Corporate	N Mice	C.y
10.	Information Management places importance to knowledge.		
	(a) explicit (b) implicit (c) tacit (d) bookish	inemote	
Q1B)	State whether True or False (any 7 out of 10):	7 mar	ks
1.	The training should have relevant content to attain the goal.	to south	
2.	Low labour turnover is a strong indication of a need for training.	odatical	5
3.	Coaching is an on-the-job method of training.		

HOSHR

4.	Through OD, collaboration is encouraged between managers, employees	
1111		ato: 10" Apr
5.	One of the requirements of effective counselling is listoning to the	
	Biovances carefunty	
6.	The basic purpose of job rotation is to give the trainee more burden.	
7.	and over enanging nature of work has necessitated the process of an t	
8	Technology provides the means to integrate all talent management processes	
		5
9.	Quantity measures the degree to which a product or complete measures the	
marks	requirements and expectations.	IA) [Muigh
10.	Global talent management is past oriented.	L. For sust
		natai l
Q2 A	What is Training? Explain the importance of training:	0.15
Q2 B	State and explain the various methods of Training Need Assessment.	8 Marks
	And a set of the set o	7 Marks
	OR	i robosi
	Role Flaving (b) Arentoines (d) hoorenation (d) Apprenticestup	(8)
Q2 P	Define Organisational Development. Elaborate on its features.	0.15
Q2 Q	Explain the various steps involved in Succession Planning,	8 Marks
		7 Marks
Q3 A	Discuss the various counselling techniques with reference to employees,	
		8 Marks
Q3 B	Explain the Career Development Cycle in detail.	provide
		7 Marks
	OR	5. 100.111
1	itomotica (a) exists (a) high jectionalitico occura (a) sales increaso	oq a (s) i
Q3P	What is MDP? Explain the objectives of Management Development.	0.34
Q3 Q	Discuss the various on-the job methods of MDP.	8 Marks
	and a second	7 Marks
Q4 A	Explain the steps involved in the process of Management Development.	0.34
Q4 B	Write a note on Evaluation of MDP.	8 Marks
	Is a meeting of several people to discuss the subject of	7 Marks
	OR	0210100
	anno second (b) and finite (a) more (d) annothing	
Q4P	Discuss the various traditional methods of Performance Appraisal.	9 Marila
24 Q	Explain in detail the concept of Talent Management.	8 Marks
		7 Marks
25 A	Explain the various off-the-job methods of training.	8 Marks
25 B	Explain the various stages of Knowledge Management.	and the second se
	OR	7 Marks
Q5	Write Short Notes on (any 3):	1535 1
	ion Mar remark places importance to farowiedge.	15 Marks
	Characteristic Construction	(6)
	Indracteristics of training	
1 (Characteristics of training Self-development plan	
1 (2 S	Self-development plan	
1 (2 5 3 .I	Self-development plan mportance of MDP	(11) State
1 (2 § 3 .I 4 E	Self-development plan	(E))

	10 th April,2023 Time : 2 ¹	
	M.L.DAHANUKAR COLLEGE COMMERCE	Marks:75
	EXTERNAL EXAMINATION – April 2023	
	S.Y.B.M.S SEMESTER - IV	03 5 1 1
	SUBJECT : Auditing	
Q1A)	State whether True or False : (any 8 out of 10)	0 1
1.	Auditor must examine all the transactions.	8 marks
2.	Statutory audit is voluntary.	121-3
3.	Internal audit must be done by a Chartered Accountant.	
4.	Vouching includes verification.	101 k
5.	Internal control has a narrow scope.	13.1 2
6.	Verification avoids manipulation of account	
7.	After accepting engagement letter, the auditor should obtain knowledge about a new client's business	
	new client's business.	
8.	Efficiency audit is a part of performance audit.	
9.	In a small organisation there are less chances of frauds than a big organisation.	
10.	Auditing should be conducted objectively.	
Q1B)	Match the column (E 10010)	
QID)	Match the column (any 7 out 0f 10)	7 marks
1.	A B	
2.	Bank Reconciliation Statement a) Report to shareholders	
3.	Primary objective of auditing b) Systematic recording of transactions	
	c) Audit sampling	
4.	Random selection d) Ongoing audit	
<u> </u>	Confidentiality e) Existence, ownership & possession	
7.	t) Cash sales	
8	Cash memo g) Method of selecting sample	
<u>0</u> 9	h) Expression of opinion	
1.	SA 530 i) Principle of internal audit	
10.	Book-keeping j) Audit working papers	
Q2 A	Distinguish between Accounting and Auditing .	x - 2
Q2 B	Explain window dragging with it light	8 Marks
<u> </u>	Explain window dressing with its objectives.	7 Marks
Q2 P	OR .	
Q2 Q Q2 Q	What is Interim Audit? What are the advantages of it ?	8 Marks
22.2	What is Concurrent Audit? What is its scope ?	7 Marks
23 A	What are the contents of Permanent file ?	0.14
23 B	What are the disadvantages of Audit Dreamen 2	8 Marks
	OR	7 Marks
Q3P	What is the importance of real!	
Q3Q	Explain briefly the meaning and abjectives of A 114 DI	8 Marks
		7 Marks
24 A	Distinction between Internal check and Internal control.	
)4 B	What are the advantages of statistical 1' o	8 Marks
	and the deventages of statistical sampling ?	7 Marks

Q4 Q	Describe the benefits of Internal audit. Distinction between Internal check and Internal audit.	8 Marks
	and internal audit.	7 Marks
Q5 A	What are the principles of verification and valuation of assets?	
Q5 B	How would the auditor vouch sales return?	8 Marks
	OR	7 Marks
Q5	Write Short Notes On (any 3)	
1	Special Audit	15 Marks
2	Qualifications of Internal Auditor	um notific A 1.2.1
3	Routine check	2. Subtración
4	Concept of True and Fair View	and large of the second area
5	Joint Audit	A

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Auditing should be conducted objectively.

What are the equitents of Parmanent film

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After recepting readjourner fatter, the social should obtain

ate: 3		¹ / ₂ hours
	M.L.DAHANUKAR COLLEGE COMMERCE EXTERNAL EXAMINATION – April 2023 SYBMS /S.Y.B.B.I//SYBFM SEMESTER - IV SUBJECT : Business ECONOMICS II	Marks:75
Q1A)	Select the best answer from the given options. (any 8 out 0f 10)	8 marks
1.	There is no ending and beginning point in	omarks
	a) National income	in po l
	b) Per capita income	
	c) Total product	
	d) Circular flow	
2.	National income is the flow of goods and services produced in an economy in	
	course of	MM 1
	a) A year	
	b) A month	
	c) A day	
	d) Six months	6
3.	Multiplier K =	III I CALL OF Y
	a) 1/1-MPC	L. Oper
	b) $\Delta S/\Delta Y$	2.30 CL
	c) I/C	
4	d) C/I	
4.	According to Cash balance Equation of quantity theory of money	
e	a) MP =KDY	1001003
	b) MD =KPY	
	c) $MD = dPY$	
	d) MD =Y	
5.	The money multiplier is measured as	
	a) $mm = 1+r/1+k$	11111
	b) mm = $1 + k/1 + r$	
	c) $mm = 1 + k/1 + k$	
	d) $mm = 1 + r/1 + r$	Contra 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
6.	Which of the following is not an instrument of fiscal policy?	
	a) Taxation policy b) Expenditure policy	Arnold R1
	b) Expenditure policyc) Disinvestment policy	nami i
	d) Interest rate policy	
		India A M
7.	Which of the following is not a feature of public goods?	New To B St
	a) Non – rival in consumption	
·. · ·	b) Non-excludability	
	c) Free rider problem	0.0
1.1	d) Consumer voluntarily pay for such goods	

2.4

8.	The difference between total expenditure and total receipts is	
	a) Fiscal deficit	
	b) Budget deficit	
	c) Primary deficit	
-	d) Revenue deficit	918 2 1 C. L
9.	Expenditure switching policies used to correct deficit in the balance of payment	
	a) Devaluation	
	b) Revaluation	
	c) Appreciation	h la la com
	d) Inflation	Z. Nito
10.	MNCs may not cause the following	
	a) Create environmental problem	()-
	b) Secure monopoly power	
	c) Exploit the host economy for their benefits	
	d) Work only for welfare of host country	
Q1B)	State whether True or False. (any 7 out 0f 10)	7
1.	Open economy deals with the rest of the world.	7 marks
2.	GDP – Net natural Capital Consumption formula is used to calculate GGDP.	
	a solution to used to calculate GODP.	
3.	There are total two phases of trade cycle.	
4.	Offer curve is based on the reciprocal demand.	
f		
5.	The speculative motive is given by Neo-classical cash balance approach.	
	21- ON	
6.	Bank rate is included in quantitative instruments of monetary policy.	
	- Interest of monetary policy.	
7.	FRBM act passed in 2003.	
·		
8	Inflation may result due to indirect tax which is raised to repay debt.	
	taised to repay debt.	
9.	Free float exchange rate is also termed as clean float.	1000
10.	Bertin Ohlin's theory of international trade is also known as Modern theory of	
	international trade.	
Q2 A	Discuss the scope of Macroeconomics.	0 1/5 2
Q2 B	Explain the circular flow of income in a three sector economy.	8 Marks
	OR	7 Marks
22 P	Define the concept trade cycle? Explain various phases of trade cycle.	0.2.5
22 Q	Describe the concept and working of multiplier in detail.	8 Marks
	r man detailing of manuphor in detail.	7 Marks

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02.4		
Q3 A	What are the various components of money supply?	8 Marks
Q3 B	Explain demand-pull inflation with appropriate diagram.	7 Marks
	OR	
Q3P	Evaluate the Fisher's Equation of exchange.	8 Marks
Q3 Q	Discuss various instruments of monetary policy.	7 Marks
Q4 A	Describe various principles of sound finance.	8 Marks
Q4 B	What is deficit? Explain various types of deficit.	7 Marks
	OR	/ IVIAI KS
Q4P	Explain various types of public debt.	8 Marks
Q4 Q	Discuss the objectives of fiscal policy.	7 Marks
Q5 A	Examine Ricardian theory of comparative cost.	8 Marks
Q5 B	Explain structure of Balance of payment.	7 Marks
	OR	/ Warks
Q5	Write Short Notes On (any 3)	15 Marks
1	Factors affecting consumption function	
2	Characteristics of Public goods	
3	Burden of internal debt.	
4	Canons of taxation	
5	Floating exchange rate	
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ate :	: 1 st April, 2023 Time : 2.1/2 I	
Totale 1	M.L.DAHANUKAR COLLEGE COMMERCE	Marks:75
	EXTERNAL EXAMINATION – April 2023	
	S.Y.B.M.S SEMESTER - IV	02.8
	SUBJECT : Business Research Methods	02.0
Q1A)	State whether True or False (any 8 out 0f 10)	8 marks
1.	Research design is compared to mariners compass in sea voyage.	1 1.20
2.	Laboratory experiments suffer from poor external validity	
3.	Media listening is also called as social media monitoring .	
4.	Background variables and demographic variables are one and the same	
5.	Unstructured questions offer respondents freedom to answer the way they wish.	
6.	Ordinal scale is also called as raking scale	
7.	Chi square is a non- parametric test.	
8.	Codes assigned to variables must always be numerical in nature.	
9.	Logical arrangement improves the reference value of the research report	17
10.	Research report helps in taking policy decisions.	
*	uio ine differenti prese of data analyzas.	101.05
Q1B)	Fill in the Blanks (any 7 out 0f 10)	7 marks
1.	When hypothesis is stated negatively it is called as hypothesis	
2.	Sample for research is drawn from	
3.	When-null hypothesis is true but reject it leads to error.	
4.	variable is referred to as the predictor variable .	
5.	Data needs to be after collection but before analysis .	
6.	Journals, magazines are classified as source of data collection.	1999 1997
7.	scale is used to find out whether the respondent has a positive or	
	negative attitude towards an object.	
8.	Footnotes are to written in the section of research report.	
9.	is guaranteed when research can identify given persons responses	NaW.
	but promises not to do so,	
10.	is list of all of the sources the researcher has used for	
· · . · .	completion of the research work.	

and the

02.4		
Q2 A	Define research. Bring out the features of research.	8 Marks
Q2 B	Explain the importance of research design.	7 Marks
	OR	
Q2 P	What are the different methods used in sampling?	8 Marks
Q2 Q	Explain the different sources of hypothesis.	7 Marks
-S-TRIT		
Q3 A	Bring out the difference between primary data and secondary data.	8 Marks
Q3 B	Write a detailed note on Observation method as a source of primary data	7 Marks
	collection.	nibe A
	OR	
Q3P	Bring out the merits and demerits of interview method of data collection.	8 Marks
Q3 Q	What factors must be considered while designing a questionnaire?	7 Marks
		/ 1/141K5
Q4 A	Explain the steps involved in data processing?	8 Marks
Q4 B	What are the essentials of a good interpretation?	7 Marks
	OR	
Q4P	Explain the different types of data analysis.	8 Marks
Q4 Q	Explain the different methods of multi variate analysis	7 Marks
		/ Warks
Q5 A	Bring out the difference between qualitative and quantitative research	0.16-1
Q5 B	Explain the structure of research report.	8 Marks
	OR	7 Marks ·
Q5	Write Short Notes On (any 3)	
1		15 Marks
	Importance of research	
2	Media Listening	
3	Types of research report	
4	T test	
5	Ways to avoid plagiarism.	
		terror p. And

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Date : 6th April, 2023

Time : 2 1/2 hours

M.L. DAHANUKAR COLLEGE COMMERCE EXTERNAL EXAMINATION – March 2023 S.Y.B.M.S SEMESTER - IV

Marks:75

SUBJECT: Foundation Course IV (Ethics and Governance)

Q1A)	Multiple Choice Questions (any 8 out 0f 10)	8 marks
1.	states that an act is right if it results in the greatest good for greatest number	
	of people.	
	i) Utilitarianism ii) Teleological iii) Deontological iv) Econometrics	
2.	The word 'Ethics' is derived from the Greek word 'ethos' which means	
	i)entire ii) truth iii) purpose iv) character	
3.	The principle implies stewardship without ownership.	
	i) trusteeship ii) preservation iii) justice iv) virtue	
4.	Ethics is a branch of philosophy that addresses questions about	
	i) morality ii) reality iii) mentality iv) existence	
5.	Disclosure of all information related to financial results is a principle of	
e	i) Corporate Governance ii) Corporate Social Responsibility iii) Corporate	
	reputation iv) Corporate Citizenship	
6.	Insider trading is an practice in the area of finance and accounting.	
	i) unethical ii) lawful iii) ethical iv) acceptable	
7.	The term "Triple Bottom Line" was coined by	
	i) John Elkington ii) Peter iii) Philip Kotler iv) Adam smith	
8.	A sets the purpose and general direction for the organisation.	
	i)Mission statement ii) Purpose Sratement iii) Vision iv) Profit Statement	
9.	is the ethical issue in finance.	
	i)Dumping ii) Piracy iii) Sexual harassment iv) Misappropriations of	
	Accounts	
10.	Which ISO Standard focuses on Social Responsibility?	
	i)9000 ii) 26000 iii) 18000 iv) 32000	
Q1B) 1.	State whether true or false (Any 7 0f 10) Primary responsibility of every business is to pay fair dividend to its shareholders.	7 marks

2. A Steward is defined as someone who protects and takes care of the needs of others.

3. 4. 5. 6. 7. 8. 9. 10.	Finance is the set of activities that deals with the management of funds. Ethics serves as guidelines for analyzing "what is good or bad" in a specific scenario. The management of a company should be clear in the purpose of a company. German model is used in countries like Holland and France. Corporate Governance is the system by which companies are directed and controlled. Triple bottom line is also known as people. planet and are St	
Q2 A	Ding out the significance of ethica	
Q2B	Discuss the scope of ethics.	8 Marks
Q2 P	OR	7 Marks
Q2 Q Q2 Q	What is the concept of ethics? Explain the types of ethics	9 M
x- x	Determine the principles of ethics.	8 Marks 7 Marks
Q3 A	Distinguish between tax avoidance and tax evasion	/ Mains
Q3 B	What is ethics? What are the types of unethical advertisements?	8 Marks
	OR	7 Marks
Q3P	Elucidate good ethical corporate policies with exemply	
Q3 Q	Discuss the role od SEBI in Corporate Governance	8 Marks
	Disclosure of all information related to the second of a principle of	7 Marks
Q4 A	Explain Stewardship theory of a	
Q4 B	Explain Stewardship theory of Corporate Governance. Explain Anglo-American model of Corporate Governance	8 Marks
	OR	7 Marks
Q4P	How Corporate Governance is beneficial? Discuss.	
Q4 Q	Discuss the need and importance d social accounting	8 Marks
		7 Marks
Q5 A	Explain the Caroll's pyramid of CSR	
Q5 B	What is the need Corporate Governance?	8 Marks
		7 Marks
	OR sound is seen to the set of th	
Q5	Write Short Notes On (any 3)	1
1	Features of social accounting	15 Marks
2	Triple Bottom Line.	
3	Sachar Committee Report	
4 5	Types of white-collar crime	
5	Importance of ethical leadership	

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